Hospice Buffalo Receives National Award for Quality Care



Cary Sisti, MS, ANP, ACHPN, Chief Clinical Operations Officer

"This is truly a proud moment for the organization. The collaboration between the hospice clinical team members which includes our physicians, nurse practitioners, nurses, social workers, spiritual care counselors, expressive therapists, home health aides, bereavement counselors and volunteers, coupled with the numerous departments that work behind the scenes to support our staff in the field is the primary reason for our continued success. Our staff regardless of role or title, work together to remind each other that our singular focus is the highest standard of care quality and support for the patients and their loved ones. We are lucky to have such an amazing team across the organization and this honor belongs to them".

For the third consecutive year, Hospice Buffalo has been named a 2019 Hospice Honors Elite recipient by HEALTHCAREfirst. Of the approximate 1,600 hospice programs surveyed by HEALTHCAREfirst, Hospice Buffalo is one of a select few hospice programs in the United States to receive this prestigious distinction for three consecutive years and the only one to do so in New York State. This annual review recognizes agencies that continuously provide the highest level of quality care as measured from the caregiver's point of view.

Comments from caregivers:

- "I'm a medical person \mathcal{E} thought I could handle this, but thank the Lord for the Hospice Team! I never expected so many needs \mathcal{E} you were right there for us!"
- "Everyone was so helpful day, evening & night time."
- "I never knew massage & music therapy were a "thing" for helping relax someone who is dying. It worked like magic on my grandmother!"
- "I don't know what we would have done without you..."

"We are excited to recognize the 2019 Hospice Honors recipients for their hard work and dedication to providing exceptional care," said Misty Skinner, Executive Vice President of Services at HEALTHCAREfirst. "I congratulate Hospice Buffalo on its success in achieving this highest of honors."

This award acknowledges the top hospice agencies by analyzing the performance of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) hospice survey satisfaction measures. Award criteria were based on Hospice CAHPS surveys results for an evaluation period of October 2017 through September 2018. Award recipients were identified by evaluating performance on a set of 24 quality indicator measures. Performance scores were aggregated from all completed surveys and were compared on a question-by-question basis to a National Performance Score calculated from all hospices contained in the HEALTHCAREfirst's Hospice CAHPS database.

continued on page 2

Have you visited our new website yet?

Please take a moment to view the caregivers' short videos. Be sure to forward to your friends and family and help others learn about the benefits of hospice care. Thank you for your advocacy, commitment and support of our mission.

HospiceBuffalo.com





Jane Mogavero Appointed to Board



Jane Mogavero Executive Director, Patrick Lee Foundation

Jane Mogavero, Esq., Executive Director of the Patrick P. Lee Foundation and former Director of Development for the Hospice Foundation of WNY, brings extensive experience in nonprofit advancement to the Hospice Foundation's Board of Trustees. Jane has worked closely with clients to understand their philanthropic goals to help identify giving opportunities. Jane oversees annual grants and provides knowledge management of community resources, programs and best practices within the Lee Foundation's areas of interest including education and mental health.

Prior to joining the Lee Foundation, Jane served as Director of Client Relations at the Community Foundation for Greater Buffalo and Director of Development at Buffalo and Erie County Botanical Gardens.

Jane has served on the boards of Artpark & Co., Lothlorien Therapeutic Riding Center, The Edward M. Cotter Fireboat and the WNY Planned Giving Consortium.

Jane received her undergraduate education from Fordham University and earned her law degree from Boston College Law School. She is a past recipient of YWCA Emerging Leaders Award and was a recipient of Buffalo Business First's 40 Under 40 Award.

Message from the CEO

We are enormously proud to receive the Hospice Honors Elite award and would like to focus on how this national recognition was achieved.

The Hospice Honors Elite award is based on feedback from caregivers of Hospice patients. The surveys and comments relay a clear and consistent message – caregivers felt prepared and supported as they faced the difficult challenge of providing end-of-life care for their loved one. The support received comes from a



Chris Kerr, MD, PhD CEO & Chief Medical Officer

variety of disciplines – from home health aides to doctors, nurses, therapists, chaplains, social workers and bereavement counselors. Individual and family needs vary, as should the care they receive. We provide care around the clock, wherever our patients call home. We remain committed to our mission founded on the principles of **excellence**, **compassion**, **teamwork and stewardship**.

The staff that work at Hospice Buffalo choose to be here for the mission and the quality of care for which we are known. Their dedication and talent has always been valued by our community and is now nationally recognized for the third year in a row. I'd like to thank our volunteers, board members and donors for their endless support, and special thanks to the community for allowing us to serve you.

With heartfelt gratitude,

Christopher Kerr, MD, PhD
Chief Executive Officer & Chief Medical Officer



Hospice Buffalo Recognized for Quality Care

continued from cover

HEALTHCAREfirst holds a special recognition, Hospice Honors Elite, to honor hospices scoring above the HEALTHCAREfirst National Performance Score on all 24 of the evaluated questions.

Hospice Buffalo's CEO & Chief Medical Officer, Christopher Kerr, MD, PhD, credits the staff, board members and volunteers, as well as the community they serve. "This award puts us in the top tier of all hospice programs nation-wide − an achievement that we take great pride in − especially since this is our third consecutive year of being recognized as a Hospice Honors Elite organization. This is a 40-year culmination of advocacy, hard work and dedication. The core of our success has always been attributable to the quality of our care and to a grateful community who continually gives back to support our cause," he said. ■

About HEALTHCAREfirst

HEALTHCAREfirst enables home health and hospice providers to streamline and optimize their business through cloud-based software solutions and services. Thousands of agencies use HEALTHCAREfirst's CAHPS surveys, billing, coding and OASIS review, and advanced analytics services to streamline business efficiencies, simplify CMS compliance, expedite reimbursement and improve patient care. HEALTHCAREfirst is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). Learn more at www.healthcarefirst.com.

My "A" Team

His "yeah!" lights up my world! Keivon is a sweet smiling 10 year old boy diagnosed with Huntington's disease at age 5. He no longer has the ability to speak, but his "yeahs" – the single word he uses to describe how he feels, melts the heart of Patrice, his grandmother and caregiver.

Huntington's is a genetic disorder, known as 'the family disease' because every child has a 50/50 chance of inheriting the gene. It causes the progressive breakdown of



Patrice, Keivon and Lakysha's caregiver

nerve cells in the brain and a deterioration of a person's physical and mental abilities. It has no cure.

Patrice explained, "My grandmother had 10 kids, 5 of them had Huntington's, one being my mother. My sister had it and her daughter Lakysha, Keivon's mom, has it."

Patrice is a woman of strength and faith. She is the primary caregiver for both Keivon and Lakysha, who she adopted when Lakysha was a year old. But, she is not alone in her challenging journey of caregiving – she has her "A" Team – her daughters, son, godmother, and the Hospice Buffalo Essential Care team for Keivon and Home Connections team for Lakysha.

Keivon was an Essential Care for Children (EC) palliative care patient for two years before transitioning just a few months ago into the Essential Care hospice program. His pediatrician recommended Essential Care to Patrice as a resource for additional assistance with his care at home. Monthly visits from a pediatric team would help meet Keivon's growing needs, as well as hers. Mark Schubauer, EC nurse, recognized that they would benefit from Hospice Buffalo's advanced care and more frequent visits as Keivon's health began to decline. Patrice said, "I had heard about Hospice as 'a place they take someone to keep them comfortable.' I did not want Keivon to leave home, but Mark explained that their team would continue to provide Hospice care right in my home! The weight I had on me just lifted up – all the worrying and frustration taken away. The EC team took care of everything – had doctors in place, equipment ordered and did not leave until everything was done."

Lakysha, now 27 years old, was diagnosed with Huntington's in her late teens/early twenties. During a home visit with Keivon, Dr. Chris Kerr, Hospice Buffalo's chief medical officer, observed Lakysha's condition. He discussed with Patrice how the Hospice Buffalo Home Connections palliative care program could provide extra support to her and Lakysha. On that day, the Home Connections team became a part of Patrice's "A" Team. They visit Lakysha once a month to ensure her healthcare needs are being met. In the event Lakysha needs Hospice care, Patrice knows they will keep working with her: "I don't know when that day is coming, but I know I will have a support system through it."

"Every employee we've met truly cares about us," Patrice stated. Melissa, our social worker, knows what we need before we do – she knew I had taken a leave of absence from my job and asked how I was getting by. Next thing I know, my electric bill is paid in full! She also surprised me with a voice recorder in a teddy bear she bought for Keivon, so that I could capture his "yeah!" to have as a beautiful memento. A music, massage and art therapist from Hospice's unique Expressive Therapy program



Keivon, Essential Care for Children patient, with some of his favorite characters

regularly visits Keivon – his face lights up with the biggest smile when he knows they are coming. You can just see him relax when they are in our home.

I've worked in healthcare for many years and you don't come across special people like the Hospice Buffalo staff. They treat you like family – every single person.
Essential Care was a gift from heaven when I needed it most!"

Patrice wants the community to know that although it is hard being a caregiver, you do not have to do it alone: "Hospice Buffalo has a rare breed of people who genuinely care and will go through your journey right beside you. I feel truly blessed! I am so grateful for the care Hospice Buffalo has given Keivon and Lakysha. They help me cope so I can focus on giving them comfort and love."



'L' made with Patrice's hand; 'O' made from Keivon's hand print; 'V' is Keivon's feet; E' created by his two therapists; Red Heart is Lakysha's.

Sadly, Keivon passed away on June 4, – just one week after we met.



Kindness, Grace and Appreciating Older Adults

Buffalo Healthy Living featured Anna VanDien, Hospice Buffalo Social Worker.

By Annette Pinder



Anna VanDien is truly wise beyond her years and we are so fortunate to have her working with families in Western New York, Born and raised in Minnesota, Anna earned her undergraduate degree in Family Social Science at the University of Minnesota and her master's degree in Social Work from the University of Pennsylvania in Philadelphia. During graduate school, she enrolled in the Penn Aging Certificate program to concentrate her studies on the unique issues facing the aging population.

In 2017, she joined The Center for Hospice & Palliative Care (Hospice Buffalo) as a Medical Social Worker. "My main focus as part of the home care team is to provide emotional support to patients and families." As she supports them through their emotional distress and anticipated grief, she feels honored to be welcomed into their homes. While acknowledging that some days are harder than others, she says, "This work is a good match for me because it informs my perspective. It makes me realize that what's great about life today could all be different tomorrow; it reminds me not to take anything for granted."

See full story on our website at: HospiceBuffalo.com/newsroom

Unwavering Support

Hospice Buffalo has been blessed over the past 40 years to be supported by the WNY community. As our program has grown, so has your support. One of our most dedicated donors is Annette Blanchard, Mrs. Blanchard was born and raised in Buffalo and married at a young age to the love of her life, William Blanchard, who passed in October of 2008.

Mrs. Blanchard began her relationship with Hospice Buffalo back in 1980. She was in



William Blanchard

school and taking a class on death and dying. The concept of hospice came up, and she was told that there was a hospice program right here in Buffalo. Her father had been ill for about five years, and at that time, doctors were not comfortable talking about death and dying. Her father was suffering, and the family was frustrated with the care he was receiving.

Mrs. Blanchard walked up Hospice Buffalo's steps at the original location, Main Street and Hertel Avenue, and met with Charlotte Shed – Hospice Buffalo's founder. They discussed the family's concerns and hopes for her father. The very next day Dr. Robert A. Milch, Medical Director, was sitting in her living room and talking with her mom and dad. Shortly after, her father was admitted into Hospice care in their home.

At that time, Hospice was run on a complete volunteer basis. The nurses, aides and doctors - everyone who treated her dad - were doing so as volunteers, and the care was remarkable. A hospital bed was placed in the living room, and the family enjoyed another six months where Annette's father was cared for in the intimacy of their home.

On the day her dad passed, they were all together, along with Dr. Milch. It was beautiful and peaceful. Mrs. Blanchard remembered afterward, Dr. Milch and another colleague were concerned about the aftermath of having the medical equipment left as a reminder, so they began to disassemble the bed themselves. As Mrs. Blanchard laughed, she remembered it did not go well, but everyone has their talents - theirs was caregiving.

Mrs. Blanchard was quickly recruited by Charlotte Shedd to help spread the news of the care Hospice provided to help raise awareness and funds to continue this much needed program. Mrs. Blanchard then began her financial support to Hospice Buffalo and has done so consecutively for 39 years.

In 2008, Mrs. Blanchard needed hospice services for her husband, William. He had been sick for a while, but when he decided to discontinue dialysis, she called Hospice. She once again found herself in a living room, with her husband in a hospital bed surrounded by her family. For the next ten days, they shared loving memories. William was a stoic but fun loving individual. When he passed away there was no room for tears or sorrow. Instead, Annette took the opportunity to continue displaying the devotion and love she had for him.

When asked how Hospice Buffalo has changed over the years, Annette said that it has changed mainly in size. She is impressed with how much it has grown and the innovative programs provided to patients and families. She expressed her pride that Hospice Buffalo is considered a premier hospice provider, which other hospices throughout the country look to for guidance.

It is the great support we receive from loyal donors like Annette Blanchard that enables Hospice Buffalo to continue this incredible service right here in Erie County. Thank you, Western New York!





September 13-15



The Wilson Support Center, an affiliate of The Center for **Hospice & Palliative Care, hosts** Camp Blue Skies for children ages 7 through 17 who have experienced the death of a loved one. Highlights include team-building, adventurous activities, art, music, theater, bonfires, and more!

FEE: \$50

WHEN: September 13-15 WHERE: Cradle Beach Camp,

Angola



Open House

Want to learn more? Stop by our community Open House.

DATE: Thursday, August 15 TIME: 12-2 or 5-7:30 PM WHERE: Hospice Buffalo's

Education Center, 225 Como Park Blvd.,

Cheektowaga



For more information visit WilsonSupportCenter.org call (716) 901-0289 or email GriefSupport@PalliativeCare.org.





Thank you to the 1,000+ donors who generously gave to the spring appeal in support of the Hospice Buffalo Essential Care for Children program. Hospice Buffalo touches many of us at some point in life, but we never think a child might need the special services offered by a program such as Essential Care for Children. Because of your generosity, nearly \$100,000 was raised in support of this critical community program. For more information on Essential Care for Children, visit Essential-Care.org or call (716) 686-8006. Thank you once again for your support!

Camp Blue Skies **Receives Grant**

A \$5,000 grant from the Children's Foundation of Erie County will help support 2019 Camp Blue Skies, so no one will be turned away for inability to pay.

"We are most grateful to the trustees of the Children's Foundation of Frie County for the generous grant supporting Camp Blue Skies, our children's bereavement camp. The Children's Foundation's support of this program will make a world of difference to children in our community who are grieving," said Patrick Flynn, President of the Hospice Foundation of WNY.

Camp Blue Skies is a weekend bereavement camp for children and teens to share memories of their loved one, identify supports, and learn coping strategies that assist them with their grief. Abby Unger, Camp Director: "They are encouraged to express their feelings and responses related to grief through various therapeutic arts activities. Campers leave with treasured resources, new friendships, and cherished memories of tribute to their loved ones."

Dr. Don Shedd's surprise visit at PCÍ's ELDV Talk



Dr. Don Shedd (center), co-founder of Hospice Buffalo, was a surprise attendee at our Palliative Care Institute (PCI) Research Team's "End-of-Life Dreams and Visions" presentation: Kate Levy, MSW, with Dr. Pei Grant, Research Director.



Corporate Spotlight

Hospice Buffalo is proud and grateful to announce M&T Bank as the presenting sponsor for the Fall Harvest Fest, one of Hospice Buffalo's largest fundraising events. Founded in 1856 in Western New York, M&T Bank believed banks exist to help people and communities succeed. They uphold this belief as active supporters of the communities they serve. In 2016, M&T received the Community Pillar Award, recognizing their ongoing dedication to create affordable housing opportunities within the community. Since 2011, they have earned 99 Greenwich Excellence Awards in the small business finance industry for providing superior customer service and banking products to help clients achieve their financial goals. M&T Bank is a true community bank delivering personalized service to clients, listening to what is important to them, and providing solutions to what they need. Hospice Buffalo also takes a personalized and dedicated approach to providing programs and services that meet the needs of each patient and family to bring comfort and care during the most difficult moments of their lives. Over the last 40 years, M&T Bank has sponsored many of our events including Harvest Fest, Summer Affair, Light-A-Life, the Spring Bouquet Sale, the Playhouse Project and was a significant contributor to our capital campaign. In addition, Hospice has had the pleasure of many M&T Bank employees serving in leadership volunteer capacities on our Board of Trustees and committees.

Understanding what's important®

Thank you to M&T Bank for your recognition and support of Hospice Buffalo's mission as well as your continued commitment to ensure the success of our community in its financial and charitable endeavors.

Remembering **Our Loved Ones** with a Lasting Legacy

Hundreds of family members and friends joined us at the Hospice Mitchell Campus in Cheektowaga on June 18 and 19 to remember their loved ones in a celebration of life and legacy. Each year, we thank those benefactors who remember loved ones by purchasing an engraved legacy paver, at a heartwarming ceremony. Each name is



read aloud and guests join together at a reception immediately following. It proves to be an evening of compassion and sentiment as each loved one is remembered.

There are a number of ways that you can memorialize those who have passed in Hospice care. Engraved pavers are available for purchase in a variety of sizes, or you can choose to leave a legacy by naming Hospice Buffalo as a designated memorial. Family and friends can send tribute gifts to Hospice Buffalo in memory of a loved one. Names of individuals with tribute gifts of \$2,000 or more to patient care are permanently memorialized on the pillars in the Hospice Memory Garden and recognized during the June ceremonies.

When you choose to remember your loved one with an engraved dedication, you are creating a lasting legacy to honor a special person in your life. In addition, your gift provides funds to keep the Mitchell Campus blooming and beautiful to provide a peaceful setting for future Hospice patients and their families.

We would like to express our sincere thanks to the thousands of family members and friends for their kindness in designating Hospice Buffalo as the recipient of gifts in memory of their loved one. If you have any questions regarding memorial gifts or our lasting tribute program, please call the Hospice Foundation office at (716) 686-8090. ■



Your memory is our keepsake With which we'll never part God has you in his keeping We have you in our heart.

~ROSE M. DELEON

A Moment of Gratitude

It was a particularly busy day, but something caught my attention. I am a greeter at the nurses' station/front desk of Hospice Buffalo's Inpatient Unit. Near my desk, just outside the West Herr Comfort Café, is a gratitude tree that presents visitors and employees an opportunity to write and display what they are grateful for. I happened to observe a man wheeling Paul, one of our new respite patients, around the Unit. I stopped for a moment — usually I engage the families, but something told me to pause. As I looked on, the man knelt beside Paul, held his hand and explained the intention of the tree. It became an obviously emotional and special moment — I watched as they embraced each other and cried. I could not hear exactly what they were saying, but I didn't have to. That moment left an indelible impression — the love and devotion between this father and son was incredibly beautiful.



Mansell family: Rebecca, Adam, Paul, and Suzanne

Later that afternoon, Paul's son was once again "wheeling" him around the Unit and down the hallways. He paused in front of every Hospice anniversary mural, reading the history to his father. This gave me an opportunity to chat with them. I learned that Paul loved history, was President and CEO of a successful hydraulic and pneumatic business that his father started in 1946, and that both of his children, Adam and Rebecca, left their careers to move back into the family home in Hamburg to help take care of him. At times,



Suzanne, Rebecca holding her dog, Rico, Adam, and Nancy Carlino during a recent visit



Gratitude Tree, started by our Wellness Committee, displays staffs', patients' and visitors' expressions of gratitude each season.

Paul became emotional while talking.
Adam would quickly hold his father's
hand, caress his forehead or hug him –
not shy about showing affection
for him. But, the most important thing I
learned about was Paul's devotion and
appreciation for his family, his life and
his experiences. Paul made his priorities
of love and gratitude in life evident in
our brief encounter, and clearly, he
imparted this to his son.

I told them that I write what I am thankful for every night in a daily gratitude journal. I mentioned that I witnessed their special moment by the gratitude tree, shared my feelings about how they touched me, and asked their permission to write about the experience of meeting them in my journal. At that moment, Adam knelt in front of his father, held his hands, looked him in the eye and said, "See Dad, look at the impact you made on Nancy – just meeting her for the first time. Now imagine the impact you have had on all the lives of the people who knew you during your lifetime. I promise you will never ever be forgotten."

And he won't be. That moment – so simple and yet profound – will stay with me forever. It serves as a reminder of how important it is to remain grateful, regardless of what your circumstance in life may be. I imagine that this past Father's Day was extremely special for Paul and his family.

Nancy Carlino, Greeter at Nurses Station in the Mary & Ralph C. Wilson, Jr. Hospice Inpatient Unit

Paul passed peacefully in the Hospice Inpatient Unit on June 19, 2019.







Order online: HospiceLightALife.com

The Light-A-Life bell is a cherished community tradition for family and friends who have lost a loved one. With your gift of \$55 or more, you will receive this year's commemorative bell inscribed with the name of your loved one. A tag and bow with your loved one's name will be placed on the Light-A-Life trees at CTG, 800 Delaware Avenue.

For more information, or to order your bell, call the Hospice Foundation at (716) 686-8090 or go to HospiceLightALife.com



The Hospice Helpers program provides organizations with the opportunity to organize fundraising events to benefit Hospice Buffalo. We are our community's only hospice program dedicated to caring and supporting all people facing their end-of-life journey. Your fundraising efforts ensure that we always have a hospice program right here in Erie County to serve our families, friends and neighbors during their most critical time in life.

Be creative! If your company or organization has a unique idea to raise funds for Hospice Buffalo or if you have questions about the Hospice Helpers, please contact the Hospice Foundation at (716) 686-8090 or email Emily at ecarrier@palliativecare.org.

Thank you to the following community groups and individuals who organized events to benefit Hospice Buffalo. Recent events raising \$250 or more are listed below.

BlueCross BlueSheild of WNY, Red Stocking Fund	\$5,000
WNY Elvis Appreciation Society, 11th Annual Party for the King	\$3,710
Bruce Scott, Mary Kay, Scott, John & Jim, Memorial Golf Outing	\$3,625
Ryan Welch, Denise Welch Memorial Picnic	\$3,505
Armstrong Pumps, Golf Tournament	\$2,150
Tim Hennessy, Hennessy Bowling Tournament	\$1,920
Merchants Insurance Group, Basket Raffle & 50/50 Split Club	\$1,643
Michael Terhart, Chuck Terhart Poker Tour	\$595
Dessert Deli, Lemon Meringue Madness	\$504
Orchard Park Country Club – Women's Division, Trivia Night "Share the Love"	\$500
Excelsior Orthopedics, Dress Down Day	\$500





Are you planning a wedding, shower or anniversary party?

Keep the memory of your loved one close on your special day. Use your celebration to help support Hospice Buffalo and give the gift of compassionate care. Chocolate dove favors, tags, table cards, and invitations are available for a donation in your loved one's name.

Please call the Hospice Foundation for more information (716) 686-8090.





Thank You

Presented by **Wegmans**

Thank you to all the walkers, teams, staff and volunteers that participated in the 23rd Annual Hospice Memorial Walk on Sunday, May 19 at Canalside. Thank you to Wegmans, Wardynski's, Independent Health, AbsolutCare, Chakra Communications, Anderson's and all of our 2019 sponsors.

This year a total of 2,583 adult registered walkers raised a record high of \$330,000.

The top 5 fundraisers were:

- 1. Patrick Glenn \$10,110 from Team Char
- 2. Susan Szrama \$6,774
- 3. William Kirsch \$3,016
- 4. Becky Pitillo \$2,960 from Team Pitillo Strong
- 5. Vincenne Lucci-Budwey -\$2,860 from Team Lucciland

Top 3 Fundraising Teams:

- 1. Team Char raised \$19,405 (22 walkers)
- 2. Team West Herr raised \$19,020 (103 walkers)
- 3. Team Lucciland raised \$8,390 (28 walkers)

Top 3 Largest Teams:

- 1. JoAnne's Journey 116 walkers (raised \$7,590)
- 2. Team West Herr 103 walkers (raised \$19,020)
- 3. Pitillo Strong 46 walkers (raised \$7,110)

We are pleased to announce over 3,500 people participated in this year's Memorial Walk. We could not have reached this success without their support. The dollars raised support the special care we provide. Thank you for donating to help carry on this legacy.



Did you know?

You can name The Hospice Foundation of WNY as the beneficiary of your Life Insurance Policy, IRA or Roth IRA. These types of planned gifts are very important to Hospice Buffalo because they ensure that Hospice's vital services are available for future patients and their loved ones.



Each year the Hospice fall annual appeal provides vital support towards the essential programs and services offered to patients suffering from serious illness and their families. Our mission is to always provide the care, comfort and compassion Hospice was founded on to those in need. Your gift is important! We hope we can count on your support. Please look out for our year-end appeal mailed on October 25th.

Make the change that will change you ~ Become a Hospice Buffalo Nurse Apply today

HospiceBuffalo.com





together in dignity.

Memorial and tribute gifts are a meaningful way to support patient care at Hospice while offering an expression of one's sympathy and respect to family members and friends. To the family and friends of those remembered, we express our condolences.

Thank you to the families that designated Hospice as the beneficiary of donations in memory of their loved ones. The gifts received from designated memorials support patient care — our organization's greatest priority.

Listed below are gifts received by Hospice from January 1 - April 30, 2019. Due to space limitations, only gifts of \$50 or more per donor are listed. However, with proper information, notification of any size gift is sent to the family of those being remembered. Tribute gifts made to Light-A-Life are not listed below.

If there is an error or omission, we are sincerely sorry. Please contact the Hospice Foundation at (716) 686-8090 so we may correct the error.

in memory of...

Mario A. Abate Mrs. Ella A. Abate

Thomas J. Acara Ms. Janet Acara

Francis J. Adams Mrs. Dolores A. Adams Mr. George R. Degener Kenny & Kari Frank Mr. Stephen L. Kling

Muriel Adams
The Geezer Golfers

Nancy L. Adolf Mr. & Mrs. Michael R. Adolf

Muriel K. Alexander Mr. & Mrs. Harry Heitzenrater Ms. Nancy C. Sykes

Alice Alfano
Ms. Isabel Bales
Ms. Colleen Bauer
Mary & Jay Ephraim
Anna & Grace Selicato
Mr. Gasper A. Tirone
Ms. Karina Torres &
Mr. Noah Imai

Rose M. Alimonti Ms. Alice Boquard Ms. Margery A. Salley

Gale E. Almeter Mr. & Mrs. Gerald Almeter Mr. Jeffrey Almeter Mr. James N. Cox

Mr. Richard E. Glover Kathleen Almeter

Mr. Jeffrey Almeter

Marilyn Anderson

Mrs. Anne E. Blonski
Richard & Jen Deegan

Rosalyn B. Anderson Mr. Michael W. Kubiak

Mary Ann Anelli Mr. Michael Anelli Mr. & Mrs. David L. Curry Mr. & Mrs. Michael D. DeLellis Mrs. Marilyn Wende

Angela R. Angelo Mr. Anthony J. Colucci III Ms. Mythili Mantharam Mr. & Mrs. David Trouse Marie Van Duzer Michael C. Angrisano, Sr. Mrs. Barbara A. Catalano Captain & Mrs. Lance R. Mauro Mark & Bonnie Penno

Mr. Norman Schwendler Robert H. Apel

Dr. & Mrs. Michael Potts
Frank H. Arnst
Mrs. Roxanne Chiodo

Mrs. Roxanne Chiodo Hospice Buffalo -Business Office Mary Lou Athans

Mary Lou Athans
Dr. Sharon A. Gerring
David & Sarah Greenway
Mr. Lawrence E. Newhart &
Ms. Gladys C. Bennett
Dr. & Mrs. John Pollina

Veronica K. Austin
Anonymous
Mr. & Mrs. Kenneth A. Barrett
Ms. Nancy Barrett
Ms. Ann K. Crerand
Mr. & Mrs. Robert G. Morber
Mr. & Mrs. James Pokornowski
Jim & Lynn Silliman & Family

Helen B. Azzi Mrs. Diane Vath Monahan Michael M. Babat, Esq. Richard B. T. Cowan, MD

Barbara A. Bachowski Mrs. Karen L. Nagel

Ruby A. Bailey Mr. & Mrs. Peter Goff "Caroline's Poker Girls" -Sharon, Pat, Helen & Pat Rob & Stacy Rominger Mr. Mark J. VanDerwater

Charles W. Baker, Jr.
Ms. Jill DesRosiers
Mr. Edward W. Hilligas
Mr. & Mrs. Anthony J. Tylenda

Angeline Balcerzak Mr. & Mrs. James P. Balcerzak

Bernice M. Baldwin
Anonymous
Family of Bernice M. Baldwin
Mr. & Mrs. John Dressler
Peter B. Figgs & Family and
G. Richard & Carol Figgs

Joan M. Ball Mr. & Mrs. Ronald Foegen

William K. Bambach, Jr. Mrs. Marlene J. Bambach

Regina & Patricia Banaszak

Ms. Felicia B. Banaszak

Grace T. Banks Mrs. Mary Banks

Linda L. Banck Ms. Lori A. Englert

Rosalie Bantle Mr. & Mrs. Paul Bantle

Carol A. Barber Mr. Ronald C. Barber

James J. Barber Jim, Renee, Mark & Amy Barber

Angeline Barile Joe & Karen LoBuglio Dr. & Mrs. Joseph E. Margarone III

Linda T. Barlow Mr. Frederick Barlow

John J. Barnes Ms. Eileen K. Ertel Tony & Karen Guido The Ronald Malecki Family Ms. Audrey K. Schmitt

Fran & Paul Baron
Dan & Bev Baker, Susan
Zammito & Barbara
Marrone

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