

Hospice & Palliative Care Buffalo complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice & Palliative Care Buffalo does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Hospice & Palliative Care Buffalo provides:

1. Free aids and services to people with disabilities to communicate effectively with us, such as:

- Sign language interpreter – call Marsha Grimes 1-716-989-2018
- Website offers larger font option – HospiceBuffalo.com

2. Free language services to people whose primary language is not English, such as:

- Qualified interpreters – call 1-716-686-8000
- Website offers some language translation – HospiceBuffalo.com
- Advanced Directives in Spanish

If you need these services, contact Samantha Pudlewski, VP of Admissions, at 716-901-0302 or via Email at spudlewski@palliativecare.org.

If you believe that Hospice & Palliative Care Buffalo has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Roseann McAnulty, Compliance Officer, Hospice & Palliative Care Buffalo, 225 Como Park Blvd., Buffalo, NY 14227; 716 989 2075 or Email at rmcanulty@palliativecare.org. You can file a grievance in person or by mail, or email. If you need help filing a grievance, Kelley Clem, VP Clinical Education and Patient Advocacy, is available to help you at 716 345 8139. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

English

Attention: If you speak English, language assistance services, free of charge, are available to you.
Call 1-716-686-8000

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
Llame al 1-716-686-8000.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-716-686-8000

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-716-686-8000

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-716-686-8000

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-716-686-8000 번으로 전화해 주십시오.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-716-686-8000

שידיש Yiddish

אויפֿמערקזאָם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-716-686-8000.

বাংলা (Bengali)

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নি:খরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে।
ফোন করুন ১ 1-716-686-8000

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
Zadzwoń pod numer 1-716-686-8000

آريبععلا (Arabic)

لصتا . ن اجملا اب كل رفاوتت ةيوغللا ةدعاسملا تامدخ نإف ، ةغللا ركذا تددحت تنك اذا : ةظوحلم
ك 1-716-686-8000 مقرب

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-716-686-8000

رؤو (Urdu)

لاک . نی ہبایتسد نی تم تادمخ یک ددم یک نابز وک پآ وت ، نی ےتلوب ودرآ پآ رگا : رادربخ
ک 1-716-686-8000

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-716-686-8000

λληνικά (Greek)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-716-686-8000

Shqip (Albanian)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.
Telefononi në 1-716-686-8000.

تروصب ینابز تالی هست، دینک یم وگتفگ یراف نابز هب رگا: هجوت (Farsi) یراف
ف یم دشاب. اب 1-716-686-8000 سامت دیریگب. امش یراب ناگیار

नेपाली (Nepali)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा
उपलब्ध छ | फोन गर्नुहोस् 1-716-686-8000.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số
1-716-686-8000

မြန်မာစာ((Burmese)

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက်
စီစဉ်ဆောင်ရွက်ပေးပါမည်။

ဖုန်းနံပါတ် 1-716-686-8000

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-716-686-8000

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-716-686-8000