

Dateline

Where hope lives.

HOSPICE BUFFALO

Winter 2009

Providing compassionate Palliative Care since 1978.

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Palliative Care Institute Forms

A powerful ally to improve healthcare

A new collaborative between SUNY at Buffalo, the VA Healthcare System of WNY and The Center for Hospice & Palliative Care (CHPC) will be a powerful ally in the effort to improve healthcare for people diagnosed with long-term chronic diseases and debilitating illnesses. Together with SUNY @ Buffalo School of Medicine, School of Nursing, School of Social Work, School of Pharmacy, School of Health Related Sciences, the Veterans Administration Medical Center, and CHPC, the partners have formed The Palliative Care Institute.

“The Palliative Care Institute will interconnect community and university efforts across disciplines,” said William E. Finn, CHPC president and CEO. “with the goal of establishing excellence in palliative care clinical practice,

Continued on page 4.



The Center for Hospice & Palliative Care Medical Team

Doctors that make house calls? Patients and families under the care of Hospice Buffalo are often surprised to learn that the hospice physician will visit them in their home or nursing home facility.

The Hospice medical team of nine physicians and three nurse practitioners routinely visit patients to provide comprehensive pain and symptom management and advice regarding prognosis and treatment choices.

The medical team works closely with the patient's primary physician. Their goal is to improve the patient's quality of life and national medical studies confirm that hospice patients live longer than patients who do not receive hospice care.



Back (L-R) John Tangeman, M.D., FACP; William Wnuk, M.D.; Elizabeth Maher, M.D.; Christopher Kerr, M.D., Ph.D; Dominic Lipome, M.D.; Christopher Jacobus, M.D.; Front (L-R) Debra Luczkiewicz, M.D.; Megan O'Shea Farrell, M.D.; Carole Miller, RN, NP; Suzanne Herbert, RN, FNP; Cary Sisti, RN, NP
Missing from photo: Robert A. Milch, M.D., FACS

Calendar of Events

TUESDAY, DECEMBER 1

Open House at Hospice Buffalo, Inc.

Join us for an overview of the many services available to help you and your family. The event begins at 6:00 p.m. sharp at the Hospice Education Center, 225 Como Park Blvd., Cheektowaga, NY 14227. A tour of the campus is provided. Free event. To register, call (716) 686-8070 or email info@palliativecare.org.

FRIDAY, DECEMBER 4

Grief and the Holidays

A free event to help people who are grieving or for those with a seriously ill loved one. Guest speaker: Bob Fink, M.Div., pastoral care chaplain with Hospice Buffalo. The event will begin at 2 p.m. at the Hospice Buffalo Education Center, 225 Como Park Blvd., Cheektowaga, NY 1422. To register, call the Life Transitions Center at 836-6460 or email info@palliativecare.org.

SATURDAY, DECEMBER 5

Light-A-Life Memorial Tree Lighting Ceremony

Presented by CTG at 800 Delaware Avenue, Buffalo. Join us rain, snow or shine for this beautiful outdoor ceremony that begins at 4:30 p.m.



William Finn,
President & CEO

CEO's Message

With fall upon us, we see the daylight grow shorter, the temperatures cooler, and we begin to plan for the holiday season. Contemplating the holidays is typically a joyous and festive task. The holidays are about family, traditions, giving and sharing. For many of our friends and neighbors, this season will be different in that a family member may be sick, or this may be the first holiday without the presence of their loved one.

To help celebrate the season, our staff and volunteers are raising funds to provide Christmas gifts for our less fortunate families, and we will have Thanksgiving and Christmas dinners at our Mitchell Campus and at St.

Your
support
of
Hospice
is
invaluable.

John Baptist/Hospice Buffalo House for patients and families. Our services and support will continue through our hospice team, our pediatric palliative care program, Essential Care; our palliative care services and Home Connections, and our counseling services at Life Transitions Center and Hospice Bereavement. We will provide outstanding care to those feeling the pain of illness, loss and grief. We will provide the knowledge, expertise and experience to comfort and heal. This is the greatest gift we can give, and it is one that continues for a lifetime.

Your support of Hospice is invaluable. It is only through your generosity that we are able to continue our mission of comfort and healing. May this holiday season bring you great joy and peace.

William E. Finn
President & CEO

Make donations easily and securely
on our website at www.hospicebuffalo.com

Do it today!

LOUIS F. DANCH
BORN: JANUARY 25, 1921
IN HASTINGS, PA
WORLD WAR II, FRANCE
AND GERMANY ARMY; PFC
(PRIVATE FIRST-CLASS)
SERVED 1942-1946
125TH COMBAT
ENGINEERS, BATTALION C
AND COMBAT COMMAND
HEADQUARTERS 14TH
ARMORED DIVISION



Frank's military service papers.

HEROES AMONG US

WWII Veteran Shares His Story

"When the United States entered World War II, the U.S. government turned to ordinary Americans and asked of them extraordinary service, sacrifice, and heroics..." writes Tom Brokaw in his best selling book, *The Greatest Generation*. Brokaw was talking about people like Louis "Frank" Danch, a World War II veteran, whose parents were first generation Austrian-Hungarian and had emigrated to the United States in the early 1900's.

Frank was employed at Bethlehem Steel in Lackawanna, NY, before being inducted in the Army on Dec. 12, 1942. He was sent to Arkansas for basic training, Armored Engineer 125th Battalion. After 9 months of training, Frank was sent to Europe. He arrived in southern France where he and his battalion of about 350 soldiers advanced to the French Alps and then on to Germany.

A lean, tall man with a big smile, Frank was trained in handling explosives and 37mm cannons that were connected to the tanks. "I didn't work in the tanks so much," he recalls. "Instead of being in the tank, I was sent out to go through the buildings that they were going to use for combat command headquarters and check them for mines and booby traps."

"I had to check to make sure the traps didn't go off and get rid of them. Most of the time the bombs were either pressure or pressure released. And, if you found one that was pressure, you spent so much extra time looking for where they had put the pressure release. And if you didn't have anyone blown up in the building you had worked on, you were given a pass. I had an awful lot of passes where you could go away for maybe a week and then you would come back to the company."

When told that he had a lot of lives counting on him, Frank replied that he didn't realize it. "You had a job to do and you did that job."

"I always thought that the guy that was in charge of the personnel was a friend of mine because I got to go on so many passes," he quips. "And another guy told me that the only reason you got so many passes is because when you worked on a building, nobody was blown up due to your neglect."

Frank remembers one close call that he had just before returning home. "The last time I worked on a building, we had had instructions on what the Germans were doing to arm their boobytraps. They were using some of their pogo powder to make up an explosive. I had gone through this building and found no bombs to detonate. I was just about ready to throw in some charcoal in the fireplace when I remembered the instructions about the different uses the Germans were doing. I had two pieces of charcoal in my hand when I finally realized that I hadn't checked them. They had detonators on them that would have blown the fireplace and the building up. When I realized that it was going to blow up, I left them there and called two infantry men who helped me to carry it out."

Upon coming home, Frank met Irene Varga, who became his wife. They were married 53 years. She died in 2005 of complications following surgery. Now 88 years old, Frank is receiving hospice care in his home for cardiomyopathy and congestive heart failure. "I lost my eyesight in 1999 and look forward to the day I will be reunited with Irene," he says.

Hospice Buffalo salutes Louis Frank Danch and the many soldiers who gave their all for our country's freedoms. Through his personal story, and others like his, we can better understand the unique life experiences of veterans.

*Palliative Care Institute Forms,
Continued from page 1.*

research and education. The need for physicians educated and trained in palliative and end-of-life care will clearly escalate as our population ages and patients continue to be diagnosed with long-term chronic diseases and debilitating illnesses.”

Today, there are more than 4,700 hospice programs nationally, caring for more than 38.8% of the Americans who die each year. However, many studies have shown that only a fraction of eligible patients are appropriately referred to hospice, most within days or weeks of death, when the benefits of this care are compromised. The reasons for these late referrals are multi-factorial. They have been documented in well publicized, comprehensive studies and consensus reports which show that patients - especially those in acute care settings where 70% of deaths still occur - are frequently burdened by costly and unwanted therapies, poorly controlled symptoms, financial stress, and unrealistic or poor communication with their caregivers.

The collaboration between the hospices and academic communities is a natural one given the interdisciplinary nature and scope of palliative medicine. If palliative medicine is to advance into a mature discipline, the relationship will be an essential one.

The Center for Hospice & Palliative Care, Hospice Buffalo's parent company, has built a strong educational program. In 2002,

Continued on page 5.

NATIONAL PHILANTHROPY AWARD WINNERS

Kudos to Tom Lombardo of Ristorante Lombardo and The Community Health Foundation of Western & Central NY

Hospice Buffalo congratulates Tom Lombardo, owner of Ristorante Lombardo, for being selected Outstanding Small Business by the Association of Fundraising Professionals. Family owned and operated since it opened in 1975, Ristorante Lombardo is a true Buffalo favorite and not just because of the delicious food. It has proven itself to be a dedicated member of North Buffalo and the Western New York community.

As the owner of Ristorante Lombardo, Tom Lombardo is the heart and soul of the business. His kind nature and generosity have made him beloved to both his staff and patrons.

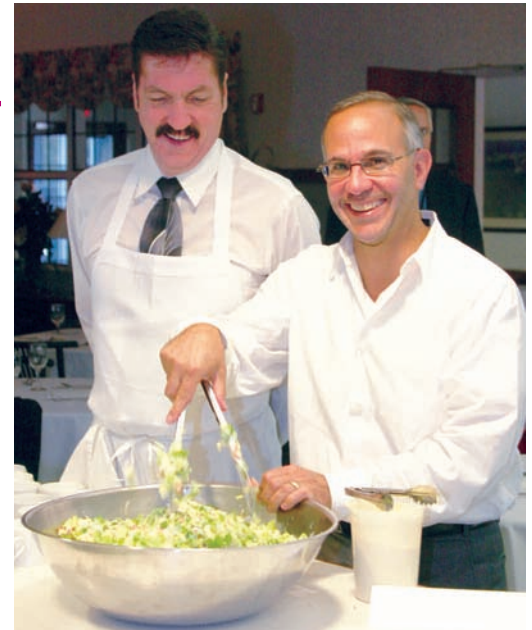
Tom's benevolence reaches far beyond the walls of his restaurant. For years, Ristorante Lombardo has been dedicated to helping those in need and supporting charitable community efforts.

At Hospice Buffalo, Ristorante Lombardo has taken its generosity one step further. Many Hospice Buffalo patients receiving acute care at the Hospice campus have limited time left with their families. Each moment is precious to them and their loved ones. Tom knows through personal experience just how truly precious those moments are to the families. So when Hospice approached Tom about doing an event on campus, he was beyond enthusiastic. In fact, Tom agreed to spearhead a program that once every month would create a special evening for the patients and

their families. The program, A Dinner to Remember, was launched in 2008 and provides a monthly dining experience for hospice patients residing on campus and their loved ones.



In order to ensure A Dinner to Remember would continue to grow and be sustainable, Tom recruited his peers from some of Western New



Tom Lombardo prepares a delicious salad with a fellow chef at Hospice's Dinner to Remember.

Continued on page 11.

In Celebration of National Hospice Month DVD now available in your Erie County library

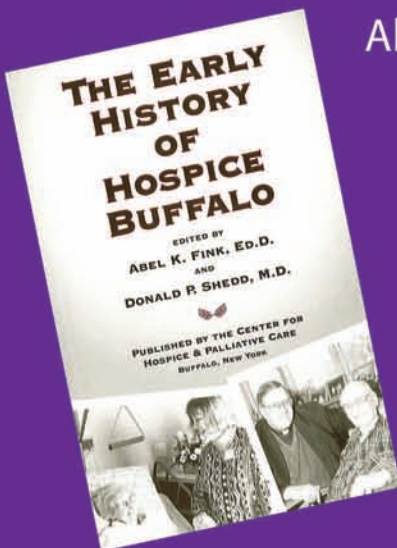
Graceful Passages The Hospice Journals

a film by Jon R. Hand
produced by Hospice Buffalo, Inc.

National
Award Winning Film
Made in Buffalo



www.gracefulpassagesmovie.com



Also available on paperback:
The Early History of
Hospice Buffalo

One of America's first
hospice programs

HOSPICE
BUFFALO
Where hope lives.

*Palliative Care Institute Forms,
Continued from page 4.*

CHPC successfully established The Center for Excellence in End-of-Life Education, Research & Practice through a grant from the John R. Oishei Foundation. The newly created Palliative Care Institute creates an all encompassing platform that integrates community resources, health care providers and academic institutions in collaborative partnerships to advance the field of palliative care medicine.

Many studies
have shown
that only
a fraction
of eligible
patients are
appropriately
referred
to hospice.

The Palliative Care Institute's partners universally share the vision of improving the way in which palliative care is presented to our future practitioners and practiced by our community's healthcare providers.

 Department of
Veterans Affairs



THE CENTER FOR
HOSPICE &
PALLIATIVE CARE

DECEMBER 5TH
AT CTG
**Light-A-Life
Memorial Tree
Lighting**



Please join us for the 21st annual Light-A-Life Memorial Tree Ceremony, located at CTG, 800 Delaware Avenue, Buffalo. The tree will be lit at 4:30 p.m. on December 5th and remain lit through December. This year's event is presented by CTG and sponsored by M&T Bank and Amigone Funeral Homes. Other sponsors include D&D Printing, Thermal Foams and Norampac Industries. Ceremony participants include the Westminster Presbyterian Church Choir, Bagpipers, the Bell Choir of the Holy Mother of the Rosary Cathedral in Lancaster and representatives from Hospice, CTG and the community. If you have not attended in the past, please mark your calendars and join us for this peaceful and memorable ceremony.

REMEMBER YOUR YEAR-END GIFT

Thank You for Responding Generously

Leading the Annual Appeal for 2009 as chair of the Hospice Signature Society is Hospice Foundation trustee, Beth Swift, a member since 1996. Joining returning members of this hard working fundraising group will be new members Lisa & Robert Feldman, Mary & Andy Hunt and Bill & Mary Mailey. "With the addition of a few new members and the return of the very generous core committee of volunteers, this year will surely be another record year to build on the promise of outstanding patient care and support for all the families of Hospice," said Beth.

The Society's annual letter-writing evening, the kickoff of the Annual Appeal, takes place at the Hospice Mitchell Campus in late October. "This event gives our enthusiastic volunteers the opportunity to come together, be updated on the latest happenings in our organization, and write notes to more than 2,000 past donors," said Beth. "The continuing financial support of our mission is critically important to those patients and families in our care. Last year, was a very successful and fortunate year for the Signature Society, the annual event raised over \$255,000. Since The Signature Society's inception in 1994, more than \$2,866,000 has been raised to date by this dedicated group of volunteers."

Currently more than 600 patients a day depend on the various programs and services of The Center for Hospice & Palliative Care. Hospice Buffalo, Life Transitions Center, Hospice Bereavement, the Hospice Buffalo House at the Mitchell Campus and at St. John Baptist and Essential Care for Children all benefit from the unrestricted funds raised during the annual appeal. Beth summarized her feelings by saying "We want to ensure the positive impact that Hospice has made in our community for over 30 years continues."

March 1 - 5, 2010



**24th Annual
Hospice Spring
Bouquet Sale™**

See our insert in this issue!

Calendar of Community Events

Hospice Foundation Holiday Shopping Spree

Looking for that perfect gift for someone on your list this holiday season? Stop by The Center for Hospice & Palliative Care's Mitchell Campus in Cheektowaga on **Friday, December 11, 2009 from 11 a.m. to 5 p.m.** to pick up a gift for that someone special. Over 10 local vendors will be participating and a basket raffle will also take place. A hot buffet lunch will be available for purchase. All proceeds will benefit the Hospice Buffalo *Family Care Fund*. Call 686-8090 for more details or to pre-order your lunch.

Share the Bear

You can purchase this adorable bear in three colors for only \$10 this holiday season at the Walden Galleria Mall and The Center for Hospice & Palliative Care, 225 Como Park Boulevard in Cheektowaga. Donate your bear



to an Essential Care child or give as a gift to a loved one. Proceeds will benefit Essential Care for Children, a program that provides medical, psychosocial and spiritual care to children and their families who are facing a life-threatening illness.



Do You Have Your Snowflake Ornament?

The Hospice Foundation will be selling snowflake ornaments at the Walden Galleria Mall and at the Hospice Mitchell Campus in Cheektowaga. The snowflake sales will directly benefit Hospice Buffalo and will sell for \$3 each. The *Share the Bear & Snowflake* promotion at the Galleria Mall will start on Friday, November 27, 2009, outside of Lord & Taylor on the lower level and will continue until Wednesday, December 23, 2009.

The 15th Annual ARTVOICE Mardi Gras, February 16, 2010

The ARTVOICE Mardi Gras turns Buffalo's Allentown, Elmwood and Chippewa districts into its own French Quarter. The celebration includes over 45 clubs and bars with various bands playing at the different venues. All proceeds will benefit the Hospice Foundation. The event kicks off at 5:00 p.m. with a motorcade parade traveling down Elmwood, into Allentown and onto Chippewa. For more information, contact the Hospice Foundation at 686-8090 or ARTVOICE at 881-6604.

Life Transitions Center



The Life Transitions Center located at 150 Bennett Road in Cheektowaga offers a variety of services to help people cope with death, serious illness and other losses. The Center has many different support groups as well as individual counseling to assist children, teens and adults.

Among other services, Life Transitions houses the NYS Center for Sudden Infant Death (SIDS) – WNY Satellite Office. The SIDS Program, in collaboration with local and state agencies including Women's and Children's Hospital, introduced the Cribs for Kids Program. This program allows families to receive a travel crib and two sheets free of charge. This effort is designed to decrease the number of infant deaths due to unsafe sleep situations such as sleeping on couches or in their parents' bed.

Life Transitions' masters level counseling staff is available to provide individual, family and group therapy to the community as well as to Hospice family members. In addition, Crisis Intervention/ Postventions support is available to provide emergency counseling following a death in a school or workplace.

Information about counseling, support groups or other services can be obtained by calling the Life Transitions Center at (716) 836-6460. The Center's hours are Monday-Friday, 9:00 a.m. - 5:00 p.m. Evening appointments are also available. Many insurances will cover all or a portion of the cost of counseling.



Camp Blue Skies



Providing Fun While Helping Children Cope

We are proud to have held the 6th Annual Camp Blue Skies at Cradle Beach Camp September 25th through 27th. In all, 34 campers ranging in age from 7 to 17 experienced a fun filled weekend along with a safe place to grieve, create mementos and form new relationships. The camp was led by James Grande, LCSW, coordinator of Children Services at Life Transitions Center. New this year was the ability to record camp events which will provide each camper with a DVD as well as create a promotional DVD. This was made possible via acquisition of a media art grant. An enormous thank you to Jim and our entire volunteer staff including the camp counselors, kitchen staff, nurse, and chaplain. Their ability to share skills and creativity was instrumental in providing a quality camp experience.



HOW YOU CAN HELP

Support the Family Care Fund this Holiday Season

Throughout the year, the *Hospice Family Care Fund* helps purchase essential items for Hospice families in need. Hospice serves over 600 patients each day in homes, area nursing homes, hospitals, at the Hospice Inpatient Unit and Hospice House, located on the Mitchell Campus and at the St. John Baptist/Hospice Buffalo House located on Maple St. in Buffalo. Our goal is to raise funds to help support Hospice families that otherwise would not have essential day-to-day items now and during the holidays.

- You can support the *Family Care Fund* with a monetary donation. Please send all donations to: Hospice Foundation, Attn: Family Care Fund, 225 Como Park Boulevard, Buffalo, NY 14227 by **December 21, 2009**.
- Your company or family can host a "Hospice Helpers" special event, such as a dress down day, bake sale, garage sale or other event and restrict those donations to the *Family Care Fund*. Please call Lindsey Dotson at 686-8090 or visit www.hospicebuffalo.com and click on the *Hospice Helpers* link for details.
- Your company or family can donate gift cards from stores such as Aldi's, Dollar General, Dollar Tree, Kmart, Tops, Wal-Mart, Target or Wegmans that we will give to the families in need. Gas cards are also needed.

Please call the Hospice Foundation at 686-8090 for details.

The Harlan & Margaret Swift Legacy Circle of the Hospice Foundation



THE HARLAN & MARGARET
Swift Legacy Circle
OF THE HOSPICE FOUNDATION

A charitable bequest is one of the easiest and most generous ways of making a major gift to Hospice. By naming Hospice as a beneficiary in your will, you leave an abiding legacy that ensures a strong and stable future for our organization. Your gift will help sustain the care we provide in patients' homes, in community hospitals, adult homes and nursing homes, and at the Hospice Mitchell Campus. Your generosity will also guarantee that our unique, compassionate services will be available for everyone in our community who is in need of support.

Hospice recommends that you consult with your attorney when making or amending your will. If you wish to make a provision including Hospice in your will, you may do so by asking your attorney to add the following language:

I bequeath \$ _____ or _____ % to the Hospice Foundation of Western New York, Inc., Erie County, New York.

In order to recognize the many thoughtful benefactors who, with generosity and foresight, have named Hospice as a beneficiary in their will, Hospice established The Harlan & Margaret Swift Legacy Circle.

As the cornerstone of the Hospice Foundation's Endowment Fund, the Swift Legacy Circle honors the late Harlan J. Swift, who was a Hospice patient, and Margaret G. Swift, who was a devoted and steadfast volunteer and member of our Founders Board.

Members of this program receive special recognition, including invitations to donor receptions and other Hospice events. As a symbol of their commitment, they also receive a beautiful pin depicting the Hospice dove in flight.

If you would like to meet with a representative of the Hospice Foundation to discuss your inclusion in The Harlan & Margaret Swift Legacy Circle or if you would like further information, please call the Hospice Foundation at (716) 686-8090.

Walk to Remember Raises Over \$20,000



Walkers enjoy refreshments after walking in memory of their loved ones.

More than 700 walkers participated in the Annual Walk to Remember held Oct. 11 in Cheektowaga Town Park. During the months of September and October each year, hundreds of parents, health care professionals and friends across the United States take part in "Walk To Remember" events. The walks are dedicated to the hundreds of thousands of babies that die each year through miscarriage, ectopic (tubal) pregnancy, stillbirth or early infant death.

This year's Walk raised more than \$20,000 to support the services and programs of the WNY Perinatal Bereavement Network, an organization comprised of bereaved parents and health care professionals. The Network has over twenty-five years experience in assisting parents who have experienced perinatal death.

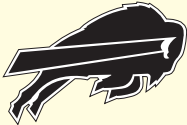
If you know of someone who needs assistance from the Network or you are interested in learning more information, please visit the Network's website at www.LifeTransitionsCenter.com or call (716) 836-6460, ext. 117.



Remembering those we've loved and lost.

harvest festival

Presented by



BILLS

OVER \$285,000 RAISED! Hospice Thanks You!

Thank you to all the sponsors and guests that attended the **ninth annual Harvest Festival held on Friday, October 2 at the Statler Towers**. The event raised over \$285,000 with 720 guests in attendance. The gourmet dinner featured a four course menu to accompany our selection of French dinner wines from Maison Rivière. Congratulations to Michael Jakubowski, winner of the \$10,000 cash raffle. The highlight of the evening was our live auction, conducted by Cash Cunningham. Guests capped off the evening with dancing to the music of the *Nickel City Soul Band*. Thank you to Bill & Lynn Markel for chairing this wonderful event.



Sponsored by:



The world's local bank



THE HOSPICE Helpers

Become a Hospice Helper! If your company or organization is interested in fundraising for Hospice, please contact the Hospice Foundation at 686-8090 or visit www.hospicebuffalo.com. You can download a complete “Hospice Helpers” fundraising toolkit to get you started. You must formally submit the application and be approved by the Hospice Foundation for your fundraising activity. Please notify us at least four weeks prior to your event.

The following community groups organized various events to benefit Hospice Buffalo. Many thanks go out to these groups, our “Hospice Helpers” for their time and effort and to the Hospice volunteers who assisted when needed. If your event raises \$250 or more, we will list it in the following issue of DATELINE. Funds raised through “Hospice Helpers” support patient care, our greatest need.

11th Annual James M. Greco Memorial Golf Tournament . . .	\$7,000.00
Friends Helping Hospice Golf Outing	\$5,600.00
Doug Sawyer Memorial Golf Tournament	\$5,000.00
Milherst Construction Golf Classic	\$4,485.92
Clarence Center Volunteer Fire Co. Labor Day Fair, “I Got it Tent”	\$4,203.09
Williamsville East High School, Hike for Hospice	\$3,789.00
Taste of Buffalo	\$3,750.00
Polish Falcons Nest #6, 13th Annual Golf Tournament	\$3,200.00
Annual Gary Eckert Memorial Golf Tournament	\$3,000.00
“Come Get Some” Golf Tournament	\$2,107.85
Buffalo Marathon	\$2,000.00
Lake View Volunteer Fire Association, Annual Pamela Feldman Memorial Golf Outing	\$780.00
Russell Bond, Dress Down Friday for Charity	\$540.00
IMA Edwards Freeze Drying Solutions, 16th Annual Company Golf Tournament	\$500.00
WNY Mopars, Evangola Tomato Fest	\$500.00
WNY Parrot Head Club	\$350.00
Summer Party, In memory of Jerry Cooper and Enid & Michael Brown	\$345.00
Black & Decker, Jeans for Charity	\$335.00
Cabana Sam’s “Tuesday Oldies Night,” In memory of Richard Czech	\$300.00

*Kudos to Our Award Winners,
Continued from page 4.*

York’s finest restaurants including: Fiamma Steak, Hutch’s, The Falafel Bar, Salvatore’s Italian Gardens, Ilio DiPaolo’s Restaurant, The Eagle House, Oliver’s Restaurant, Torches Restaurant and Tempo. The restaurants take turns hosting an evening where they donate food for approximately 100 people.

In addition to Lombardo’s award, the Hospice Foundation also nominated The Community Health Foundation of Western & Central NY for the Outstanding Foundation award.

The foundation has awarded more than \$130,000 to the Erie County Caregiver Coalition to bring “Powerful Tools for Caregivers” to Western New York.

During the last several years, the foundation has awarded several grants to Hospice Buffalo to help improve the quality of care and support systems to assist frail elders. “Sharing Your Wishes” is one such program that is designed to make older adults aware of the importance of planning in advance for their health care. Active in twelve counties, *Sharing Your Wishes* is making a significant impact in helping elders and their caregivers make decisions before a crisis occurs.

Hospice Buffalo is pleased to honor both Lombardo’s & the Community Health Foundation of Western & Central NY.

TRIBUTE GIFTS TO HOSPICE

Many contributors help Hospice provide its excellent and essential services to patients and their families in our community through tribute gifts. Memorial gifts offer a meaningful expression of one's sympathy, love and respect when remembering family members and friends. We are particularly grateful to those who designate the Hospice Foundation of W.N.Y. as beneficiary of memorials encouraging donations be made in memory of their loved one. Appropriate notification and acknowledgment of all memorial gifts is sent to both the family and the donor. Unrestricted gifts of this kind help Hospice continue to provide special care and support to patients with advanced illness and their families.

Space limitations permit only the single listing of donations of \$50 or more per donor made to Hospice between July 1 through September 30, 2009, in memory of those listed below. Tribute gifts made to the Light-A-Life Appeal are not listed below. To the family and friends of those remembered, we express our condolences. If there is an error or omission, call the Hospice Foundation at (716) 686-8090.

LISTING OF MEMORIAL GIFTS

In memory of...

Victoria T. Achtyl
Mr. & Mrs. Mark Hujer
University of Rochester Medical
Center Staff of PEC

Penny M. Albert
Mrs. Grace M. Weber &
Bill Green

Wendy J. Alguire
Sahlen Packing Company, Inc.

Joan P. Amann
Mr. Kenneth Amann

Joan E. Andersen
Ms. Shirley A. Care

Michael Anthony Anderson
Mr. & Mrs. Peter A. Anderson

Lucy Andrzejewski
Mr. & Mrs. Michael T.
Binkowski

Frank J. Anticola
David & Michelle Gacioch
Ms. Heidi Reed & Mr. James
Vorburger

Albert Arber
Mr. & Mrs. William Walsh

Gertrude Ashenberg
Mr. & Mrs. Ronald S. Hanstein

Angelina R. Ashley
Ms. Kathleen Graves

Magdalen "Marge" Augustine
Ms. Patricia M. Augustine
Crowley Webb & Associates
Mr. & Mrs. Michael S. Kandefer
Ms. Teresa Kucia
Ms. Diane M. Raden

Robert C. Babcock
APV North America, Inc.
Friends at the Internal Revenue
Service - Collections - Buffalo
The Staff of E. H. Butler Library
Mr. & Mrs. William J. Clements

Ethel M. Bailey
Mrs. Evelyn Jacobs

Walter F. Baker
Mrs. Violet P. Baker

Helen A. Ball
Wyeth Investors Relations
Department
Mr. & Mrs. Andrew F.
Davidson
Ms. Jennifer Paluch
Roswell Park Cancer Institute-
Hematology Oncology Clinic

William K. Bambach, Jr.
Mrs. Marlene Bambach

Irene S. Barr
Mrs. Rosalind Jureller &
Mrs. Paul D. Jureller

Evelyn Neil Barth
Ms. Thelma A. Brynolfson

Martin Bates
Mrs. Esther B. Bates

Josephine "Betty" Batiuk
Mr. Leonard J. Batiuk

William C. Bauer
Mrs. Bonnie L. McCormick

Robert H. Bauman
Anonymous
M&T Bank - Indirect Credit
Department
Mr. & Dr. Frank Dachille
Mr. & Mrs. John J. Dewaal
Mr. & Mrs. Carl Falkenstein
Mr. & Mrs. James Hutchison
Ms. Lise A. Jenkins
Mr. David Konst
Ms. Barbara A. Ulrich

Phyllis A. Baumler
Ms. Connie Tibollo

Richard T. Beamish
Ms. Dorothy McGuire

Linda M. Becker
Family & Friends of
Linda M. Becker
Dr. & Mrs. David S. Clifford
Mr. William Clune
Mrs. Darlene S. Evans
Mr. Robert M. Hale &
Ms. Christine N. Oliver
Co-workers of William
McCarthy
Mrs. Mary A. McCarthy

Linda M. Becker, continued
Mr. & Mrs. William F.
McCarthy
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in her final days."*

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Mission Statement:

The Center for Hospice & Palliative Care serves individuals with serious illness and their families and caregivers, through a continuum of care spanning the course of illness and bereavement. The Center's specially-trained professionals, support staff and volunteers assist individuals to make choices about their care, support those who are grieving and educate the professional and lay communities about end-of-life issues.

How To Access Our Services

Affiliates of The Center for Hospice & Palliative Care are governed by the State of New York and most services are covered by a majority of insurance companies, including Medicare/Medicaid.

Referring to the The Center for Hospice & Palliative Care is simple and convenient. Just call (716) 686-8000. An intake specialist will work with the patient, the family, and attending physician to initiate services and establish an individual plan of care.

The following agencies provide services to individuals and their families:



A licensed home health agency that provides personalized, quality home care services to Home Care Buffalo and Hospice Buffalo patients. **Caring Hearts Perinatal Program** provides support, education and guidance to expectant parents and families whose baby is diagnosed with a life-threatening condition before birth. Caring Hearts also offers **Home Connections**, a palliative care program with Independent Health which provides in-home care and support to assist patients and their families facing chronic, serious illness.



provides medical care, as well as emotional and spiritual support to patients with advanced illness and their families.



A 10-bed residence offering comfort and security for hospice patients in the final months or weeks of illness.



An 8-bed residence in Buffalo offering comfort and security for hospice patients in the final months or weeks of illness.



A program of Home Care Buffalo - offers in-home medical care, emotional and spiritual support to children with life-threatening illness and their families.



provides counseling and support groups for children, adults and families concerned with grief, death and coping with a serious illness.

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