

*The mission of
Caring Hearts
Home Care is
to provide personalized,
quality home care
services to the Western
New York community.*



**Providing Personalized
Quality Care in the Home**



An affiliate of The Center for Hospice & Palliative Care

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716-686-8300 • Fax: 716-332-0222
www.HospiceBuffalo.com
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What is Caring Hearts Home Care?

Caring Hearts Home Care is a home health care agency licensed by the New York State Department of Health. We provide compassionate and experienced caregivers in the home to the Western New York community.

Our caregivers are registered professionals and are fully bonded and insured. Each Caring Hearts caregiver has received a detailed background and reference check to ensure your safety and comfort. All staff are trained in palliative care, a specialty field of comfort care for people with serious illness.

As an affiliate of The Center for Hospice & Palliative Care, you can be assured of receiving the highest quality of care from our staff.



Why Home Health Care?

Home health care provides health care services in the comfort, convenience, and privacy of your own home. Our special affiliation with Home Connections Palliative Care

program, the Teleconnections program, Hospice Buffalo and Home Care Buffalo, enables patients to be enrolled easily into a Certified Home Health or Hospice program if it becomes desired or appropriate.

What Services Does Caring Hearts Home Care provide?

Caring Hearts Home Care, under the direction of your physician and in cooperation with you and your family, will establish a plan of care specifically designed to meet your needs. We provide:

- Nursing by registered nurses and licensed practical nurses
- Certified home health aides
- Personal care aides
- Homemaker/Housekeeper – help with pet care, grocery shopping, light house-keeping; errands; personal laundry of the patient
- Home assessments
- 24-hour on call availability
- Arrangements for medical equipment and supplies
- Arrangements for therapy services as needed

How Do I Begin Receiving Services?

You or your family member, friend, or health care professional can call Caring Hearts Home Care at 686-8300.

We respond to this call within hours and perform a free information visit.

Caring Hearts Home Care serves all people regardless of race, creed, color, handicap, sexual orientation, marital status, national origin, gender, age, diagnosis, or payment source.

Caring Hearts Home Care will coordinate with insurance plans for covered services. Private pay services are also available.